



Now Hank uploads the documents required by Citi.

Documents Uploaded

File Type	File Name	Approve	Reject
W-9	TaxForm2016.pdf	<input type="checkbox"/>	<input type="checkbox"/>
Signature Card	Mydigitalsignatureusedoneverything submittedforofficialbusiness.pdf	<input type="checkbox"/>	<input type="checkbox"/>

Business Profile Changes

- Contact Information
 - Street Name
 - City

Product Setup Changes

- Checking Account 1
 - Purpose

GO BACK CONTINUE

New to Create

Tip:
 are required to
 ect these
 uments in
 er to open your
 ounts.
 BRD/FRD:



Now Hank uploads the documents required by Citi.

New to Create

The screenshot shows the Citi account opening interface. At the top, the Citi logo is on the left, and three utility icons (chat, info, help) are on the right. Below the logo is a progress bar with six steps: Business Profile, Product Setup, Account Signers, Regulatory, Citi Review, and Signatures. The 'Citi Review' step is currently active and highlighted.

The main content area is titled 'CITI REVIEW'. It features a 'Documents Uploaded' section with a table:

File Type	File Name	File Size	File Type	File Name	File Size
W-9	7				
Signature Card					

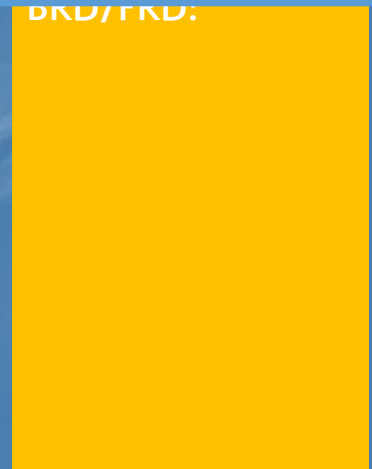
Below the table is a 'Business Profile Change' section with a list of items:

- Contact Information
 - Street Name
 - City

Below this is a 'Product Setup Change' section with a list of items:

- Checking Account
 - Purpose

A modal dialog box titled 'Reason for Rejecting W-9' is overlaid on the screen, highlighted with a yellow border. It contains a large empty text input field and two columns of checkboxes. At the bottom of the modal are 'GO BACK' and 'CONTINUE' buttons. Similar buttons are also visible at the bottom of the main page.





Since Hank's business is new he will need to provide more information.

SEED FUNDS – NEWLY FORMED BUSINESS

Tell us about how the business was funded.
Please complete the following fields with funding information

What amount of money was used to start the client?

Amount: Currency:

What are the sources and dates of significant investment for the client?

Date	Source	
<input type="text" value="Enter Here"/>	<input type="text" value="Select One"/>	<input type="button" value="DELETE"/>
<input type="text" value="Enter Here"/>	<input type="text" value="Select One"/>	<input type="button" value="DELETE"/>

File name: 11
Tim make this two rows and
add Delete button to both
rows

Help Tips



Hank determines who should be general deposit of resolution authority signers.

The screenshot shows the Citi account opening interface. At the top, the Citi logo is on the left, and navigation icons (chat, clock, help) are on the right. Below the logo is a progress bar with six steps: Business Profile, Product Setup, Account Signers, Regulatory, Citi Review, and Signatures. The 'Account Signers' step is currently active. The main heading is 'GENERAL DEPOSIT OF RESOLUTION AUTHORITY SIGNER'. Below this is a sub-heading 'Please complete your details as an account signer' and a note 'Where possible we have pre-populated fields with information we know about you.' The form is divided into two columns. The left column contains fields for: Signer Name, Business Title, % of Ownership of Company, Social Security Number, Date of Birth, First School Attended, and Mother's Maiden Name. The right column contains an 'Identification Type' selection (with icons for Debit Card and ATM Card), Identification Number, Identification State, Identification Issue Date, and Identification Expiration Date. Each field has a placeholder 'Enter Here'.

Help Tip: A Debit Card will allow the signer to

File Name: 54
Move fields around and add 4 new fields (ID Number, State, Issue Date, Expiration Date)





Hank determines who should be general deposit of resolution authority signers.

MVP 2

5

citi

Welcome, Steve Bartman. Becoming an account signer is as easy. Let's get started with Step 1. [LEARN MORE](#)

- 1**
We collect your details
- 2**
You Digitally Sign
- 3**
And Begin Using Your Accounts

We need a few details from you to make you a signer on accounts.
Once the accounts are open, you will have the ability to open new accounts and execute transactions on behalf of your organization. Your information is secure and confidential.

Signer Name <input type="text"/>	Social Security Number <input type="text"/>
Signer Email Address <input type="text"/>	Date of Birth <input type="text"/>
Business Title <input type="text"/>	First School Attended <input type="text"/>
Phone Number <input type="text"/>	Mother's Maiden Name <input type="text"/>
Citizenship <input type="text" value="Select"/>	Identification Type <input type="text"/>
Resident Alien Countries of Citizenship <input type="text" value="Select"/>	Identification State <input type="text"/>
Are you a Senior Public Official (SPF) or related to an SPF? <input checked="" type="radio"/> Yes <input type="radio"/> No	Identification Number <input type="text"/>
Identification Issue Date <input type="text"/>	Identification Expiration Date <input type="text"/>

Help Tips:
We need: You must fill out

File Name: 1
Move fields around and add 4 new fields (ID Number, State, Issue Date, Expiration Date)

out of your account.



Hank answers questions about the client's beneficial ownership structure.

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Business Profile Product Setup Account Signers Regulatory Citi Review Signatures

BENEFICIAL OWNERSHIP

Who are your company's authorized signers?
Please provide information about the authorized signers of the organization

Authorized Signer #1

Full Legal Name
Enter full legal name

Country of Residence
Select One

Registered Address
Enter home address

Country of Citizenship
Select One

DOB
MM/DD/YYYY

ADD SIGNER

GO BACK CONTINUE

UI Changes:

Add a modal: Are there any individuals with 50% or greater ownership?

Yes no

Go Back Continue



Hank answers questions about the client's beneficial ownership structure.

BENEFICIAL OWNERSHIP

Who are your company's entity owners?
Please provide information about any entity which owns 10% or more of the

Entity Owner #1

Entity Name:

Company Title:

Registered Address:

Country of Incorporation:

% Ownership:

Is Other Beneficial Owner a Govt. or:

Help Tips – add OBO definition

Need a modal: Are there any entity owners with 10% or greater ownership?
Yes No
Go Back Continue

D/FRD:



Hank next needs to answer questions for regulatory purposes.

The screenshot shows the Citi mobile app interface for a regulatory questionnaire. At the top, the Citi logo is on the left, and three icons (chat, clock, help) are on the right. Below the logo is a progress bar with six steps: Business Profile, Product Setup, Account Signers, Regulatory, C&I Review, and Signatures. The 'Regulatory' step is currently active. The main content area is titled 'REGULATORY' and contains the following text: 'We need to ask you a few question about how you use your accounts to comply with federal regula'. There are two questions: 'How many cash deposit transactions will be made per month?' and 'How many cash withdrawal transactions will be made per month?'. Each question has radio button options for frequency and a text input field for the total value. Below the input fields are four selection boxes: '< 25K', '25K - 74,999', '75K - 119,999', and '> 120K'. The '11-20 deposits' and '11-20 withdrawal' options are selected.

Help tips:
 Deposits: If the account will not be used to make any cash deposits, then select "No Deposits"
 Withdrawals: If the account will not be used to make any cash withdrawals, then select "No Withdrawals"

Change the sliders in these screens to boxes



Hank next needs to answer questions for regulatory purposes.

The screenshot shows a Citi web interface for account opening. At the top, the Citi logo is on the left, and navigation icons (chat, clock, help) are on the right. A progress bar below the logo contains six steps: Business Profile, Product Setup (highlighted in blue), Account Signers, Regulatory, Citi Review, and Signatures. Below the progress bar, the heading "REGULATORY" is centered. The main content area contains two questions. The first question asks about the number of deposit transactions of official checks, money orders, and traveler's checks. It has five radio button options: "No Deposits", "1-10 deposits", "11-20 deposits" (selected), "21-50 deposits", and "More than 50 Deposits". Below this, it asks for the total value of these deposits and provides four button options: "< 10K", "10K -25k", "25,001 - 50K", and "> 50K". The second question is identical but asks about purchase transactions. It also has five radio button options, with "11-20 purchases" selected, and the same four value button options.

Change the sliders in these screens to boxes

Help Tips:
 Deposits:
 If the account will not be used to make deposit transactions of official checks, money order, or traveler's checks then select "No Deposits"
 Purchases: If the account will not be used to make purchases of official checks, money order, or traveler's checks select "No Purchases"



Hank next needs to answer questions for regulatory purposes.

The screenshot shows the Citi account opening process. At the top, the Citi logo is on the left, and chat, clock, and help icons are on the right. Below is a progress bar with six steps: Business Profile, Product Setup (highlighted in blue), Account Signers, Regulatory, Citi Review, and Signatures. The main content area is titled 'REGULATORY' and contains the following text: 'We need to ask you a few question about how you use your accounts to comply with federal regula'. Below this is the instruction: 'Please select the response which best indicates how you intend to use your accounts:'. The first question is 'How many domestic wire transfers will be received per month?' with radio button options: 'No Wires Received', '0-10 transfers', '11-20 transfers' (selected), '21-50 transfers', and '> 50 transfers'. Below the options is the question: 'What will be the total value of domestic wire transfers (domestic and/or international) received per month?'. There are four button options: '< 250K', '250K - <1M', '1M - <2.5M', and '> 2.5M'. The second question is 'How many wire transfers will be sent per month?' with radio button options: 'No Wires Sent', '0-10 transfers', '11-20 transfers' (selected), '21-50 transfers', and '> 50 transfers'. Below the options is the question: 'What will be the total value of wire transfers (domestic and/or international) sent per month?'. There are four button options: '< 250K', '250K - <1M', '1M - <2.5M', and '> 2.5M'.

Change the sliders in these screens to boxes

Help Tips:
 Domestic received:
 Please only include wire transfers received from accounts based in the United States. If no wire transfers will be received from accounts based in the United States, then select "No Wires Received"
 Wire transfers sent:
 Please count all wire transfers, domestic and international, for this question. Select "No Wires Sent" if the account will not send wire transfers.



Hank next needs to answer questions for regulatory purposes.

The screenshot shows the Citi account opening process. At the top, the Citi logo is on the left, and chat, clock, and help icons are on the right. Below is a progress bar with six steps: Business Profile, Product Setup (highlighted in blue), Account Signers, Regulatory, Citi Review, and Signatures. The main content area is titled "REGULATORY" and contains the following text: "We need to ask you a few question about how you use your accounts to comply with federal regula". Below this is the instruction: "Please select the response which best indicates how you intend to use your accounts:". The first question is "How many remote check deposits will be made per month?" with radio button options: "No Remote Checks", "1-10 deposits", "11-20 deposits" (selected), "21-50 deposits", and "More than 50 deposits". The second question is "What will be the total value of remote check deposits per month?" with four button options: "< 250K", "250K - <1M", "1M - <2.5M", and "> 2.5M". At the bottom are "GO BACK" and "CONTINUE" buttons.

Help tip: If you will not be remotely depositing checks then please select "No Remote Checks"

Change the sliders in these screens to boxes

FRD:



Next, Jason reviews the business profile details that have been pre-populated from Salesforce for the client he is on-boarding.

New Basic Details screen

Help Tip: Legal Structure - Public entity = any publically traded company that is 50% or greater ownership; Public funds = government entity other than embassy

Help Tip: What the business does, where do they conduct business, and type of customers (e.g., individuals, companies). Please ensure this is appropriate for the client to review.



Next, Jason reviews the business profile details that have been pre-populated from Salesforce for the client he is on-boarding.

Business Profile

BASIC DETAILS

Do any owners own 10% or more but are not signers on the account?

Yes No

GO BACK **CONTINUE**

New modal for only ETB clients

Help Tip: Legal Structure - Public entity = any publically traded company that is 50% or greater ownership; Public funds = government entity other than embassy

Help Tip: What the business does, where do they conduct business, and type of customers (e.g., individuals, companies). Please ensure this is appropriate for the client to review.